



FITTING EVENT SAFETY PROTOCOLS

The safety of our customers and employees is paramount to all of us at Callaway Golf. To provide a safe environment, the following COVID-19 safety protocols will be enforced at all Callaway Fitting Events:

- All interactions will be 1:1, by appointment only. Unfortunately walk-up demo opportunities will not be permitted.
- Social distancing behaviors will be enforced, including maintaining 6 feet of spacing.
- All Callaway Team members will wear facial coverings for the duration of the event.
- Disposable gloves will be worn throughout entirety of the setup/event/teardown process and properly disposed at the end of the event.
- Each individual fitting will start/end with proper disinfecting and sanitization of all clubs and components.
- Callaway Fitter will tee up the ball for the member.
All golf clubs and components will be presented to the patron grip end first.
- Hand sanitizer will be available in the fitting area for guests.
- Handwashing will be encouraged before and after the fitting.
- All additional location-specific requirements and local guidelines will be followed.

Please Note:

If you can answer YES to any of the following questions, please reschedule your fitting:

- Do you have a cough?
- Do you have any shortness of breath or difficulty breathing?

Or at least two of these symptoms?

- Do you have a fever (>100.4F/38C)?
- Do you have chills?
- Do you have repeated shaking with chills?
- Do you have muscle pain?
- Do you have headaches?
- Do you have a sore throat?
- New loss of taste or smell?
- Within the last 14 days, has someone in your household, or that you've had prolonged contact with, tested positive for COVID-19?
- Within the last 14 days, have you traveled to any foreign country?
- Within the last 14 days, have you traveled within the United States:
 - By air?
 - Overnight to a region with a shelter-in-place order?